Support Map

Tier 0				
Universal support-Quality First Support				
These concerns are categorised as short period of feeling like they are not able to cope. These will be				
incidents which cause a child distress but do not seem to have long term or lasting impact on wellbeing				
What are the concerns	Who should deal with	What is our response		
	<u>these</u>			
Examples include:	Class teacher	Listen to the child and reassure		
Minor illness such as feeling	Teaching Assistant	Adults in the class to support and monitor		
sick	Pastoral support	If additional support is needed refer via My		
Pet death		Concern		
Relationship problems- peer		If continues then move up to Tier 1		
and family				
Short term academic stress				

Tier 1				
Universal support -Responses to low level incidents and concerns				
These concerns are categorised as those which are longer term and are beginning to impact on the welfare and academic progress of the child.				
What are the concerns	Who should deal with	What is our response		
	<u>these</u>			
Examples include:	Class Teacher	Class teacher to discuss concerns with home		
Sustained periods of low	Pastoral support	and monitor		
mood/ unable to cope	Pastoral support to	Concern reported on My Concern		
Long term relationship	give advice to Class	Direct Pastoral Support from the Pastoral		
problems-peer and family	teacher/working adult	Team.		
Elevated stress/anxiety around		If it decreases, move to Tier 0		
a specific issue		If it increases, then move to Tier 2		
Bereavement of extended				
family (not parent/guarding or				
sibling).				
Behaviour concerns				

Tier 2				
Targeted support -Personalised support (School offer)				
These concerns are categorised as those which are sustained and are impacting on the welfare and				
academic progress of the child.				
What are the concerns	Who should deal with	What is our response		
	<u>these</u>			
Examples include:	Pastoral support	Pastoral Team to contact home.		
Persistent periods of low	Pastoral support to	Concern reported on My Concern		
mood/ unable to cope	give advice to Class	Direct Pastoral Support from the Pastoral		
Long term relationship	teacher/working adult	Team.		
problems-peer and family	DSL	Adults to monitor and update My Concern		
Elevated stress/anxiety around		If it decreases, move to Tier 1		
a specific issue		If it increases, then move to Tier 3		
Behaviour concerns				
Risky Behaviour				

Tier 3- professional referral to high level mental health concerns		
Serious and possibly life threating incidents which require professional intervention outside of school.		
What are the concerns	Who should deal with	<u>What is our response</u>

	<u>these</u>	
Examples include:	Report to DSL face to	Direct and immediate support from Pastoral
School refusal as a result of	face	or SLT or DSL
persistent low mood/ anxiety		Follow safeguarding policy
Diagnosed anxiety disorder or	Record on My concern	DSL to consider action after speaking to
depression or depression		MARU/ police
Disclosure of incident of		Work in tandem with external professionals
witnessed Domestic Abuse		
Disclosure of direct abuse		
Sustained self-harm		
Suicide ideation or attempts		